

## **Return Request Form**

Customer name		 		
Contact name		 		
Date		 		
Invoice Number	Velox Part Number	Description	Qty	
•				
Reason for return request:				
☐ Incorrectly ordered by myself		Order damaged in transport		
☐ Incorrectly supplied by Velox		☐ Warranty Claim		
Pricing Discrepancy		Other		
Additional information				
Additional information		 		

## **Credit / Returns Policy**

- 1. Credit requests must be submitted within 14 days from invoice date
- 2. Goods must be in original & undamaged packaging
- 3. No credit will be accepted in any of the following circumstances:
  - goods returned without authorization from Velox
  - goods returned after 14 days
  - specially ordered & non-returnable products

## **ORDER TODAY:**



07 3198 3919



SALES@VELOXPARTS.COM.AU

VELOX INDUSTRIAL PARTS PTY LTD 254 Robinson Road East, Geebung, QLD 4034

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